

Advanced Technology Center for Environmental testing

FAQ

General

Q. Where is the testing laboratory?

A. 2193-28 Yatsuzawa, Uenohara City, Yamanashi Prefecture 409-0133.

Q. Is it possible to be present during the exam? What are your business hours again?

A. It attend. Business hours are 9:00-17:00. Please let us know in advance if you would like to request a test outside of business hours.

Q. Where is the nearest station?

A. It is Uenohara Station on the JR Chuo Main Line.

Q. Where is the nearest IC?

A. It is about 15 minutes by car from Chuo Expressway Uenohara IC.

Q. What is the access from the nearest station?

A. It takes about 10 minutes by taxi from the south exit.

Q. Do I need to do any procedures when I come to the office?

A. Please call from the intercom.

Please be sure to disinfect and measure the temperature at the entrance.

Q. Is there a parking lot?

A. Yes. We will inform you separately if the car is full.

Q. Is there a hotel nearby?

A. There is Hotel Route Inn Court Uenohara.

In addition, there are multiple locations around Hachioji Station in Tokyo.

Q. Is lunch prepared?

A. We provide lunch boxes for the number of people.

Please order the number by 9:30 in the morning of the day.

Please eat in the waiting room.

Q. Is there a waiting room?

A. Yes. Wifi environment is also in place, so you can bring your

Please let us know as soon as possible if you would like more than one room.

Q. To whom should I send the test product?

A. Please send it to the person in charge of the test.

Q. Is it possible to send it back after the test?

A. It is possible if you contact us in advance.

Q. Is it possible to receive packages on Saturdays and Sundays?

A. It is not supported.

Q. Can I use the network?

A. Wi-Fi is available.

FAQ

test laboratories and tools

Q.How long until the test can be witnessed?

A. Basically, it will be until 17:00.

Q.Is it possible to work overtime?

A>Please consult us in advance.

Q.Can I get test data?

A.We will provide binary data upon request. For vibration testing, please download the viewer from our website below. (free)

https://www.imv.co.jp/products/vibrationtest/control/viewer_form/

Q.How long will it take to receive the report?

A.It takes about 1 to 2 weeks.

Q.Is there a crane in the room?

A.There is an indoor crane.

Q.Do you have a forklift?

A. Yes.

Q. Is there power in the test room?

A.There are 100V outlets and 200V distribution boards.

Please contact us in advance regarding capacity.

Q. What kind of preparations are there in the testing room?

A.We are preparing the following.

- Long desk, chair, outlet extension cable, etc.
- If you need other items such as helmet, safety goggles, earplugs, etc.

, please let us know in advance.

Q.Can I take pictures in the examination room?

A. There is no problem with taking photos and videos in the test room you use.

Q.Can I get an inspection certificate for the testing machine?

A.It is possible to submit inspection reports and proofreading documents.

Q.Is there a fee for canceling an exam?

A.It will occur from 2 weeks before. Please contact us as soon as possible for postponement.

Q.What is the pitch of the vibration table?

A.It will be individual, so please contact the person in charge.

Or, there is a description on the HP for permanent items.

<https://www.imvlab.com/lab/>

Q.Are there any restrictions on truck loading?

A.There is no problem with large vehicles and wing vehicles.

Q. When will the invoice/invoice be issued?

A.It will be after submitting the test report.

If you are in a hurry, please contact us in advance.

Q.Are there any tools in the laboratory?

A.Basic tools can be borrowed.

Hex wrench, socket wrench, screwdriver, spanner, etc.

*Please contact us in advance or bring your own special tools.